

Nuisance Complaints

It is the goal of the Town of Jamestown to preserve our community character and to promote an environment which is enjoyable for *all* citizens. When a citizen's quality of life is negatively impacted by the actions of others, it may become necessary to lodge a complaint. It is the Town's policy that nuisance complainants will be asked to give enough information to allow Town staff to effectively address the concern. As such, the Town of Jamestown will not respond to anonymous "tips" left on voicemails or "passed along" through other channels.

Complainants may remain anonymous, but must either: 1) speak to the enforcement officer in person or on the phone, or 2) fill out the [complaint form](#) and submit it to the Town for review. Having this information on a form will allow town staff to more efficiently track the status of complaints submitted to the Town.

Complaints which are formal (i.e.- not "anonymous") receive a priority status and will be addressed without delay. Residents who provide contact information will be advised on actions regarding their complaint.

Complaints regarding nuisance animals should be directed to the Guilford County Animal Control. The Town of Jamestown contracts with Guilford County to provide its citizens this service. You may reach them at 336.641.5990 or online [here](#).

For other complaints or information, please contact Matthew Johnson, Planning Director, at 336-454-1138 or mjohnson@jamestown-nc.gov for more information.